

This is to certify that
Claudio Roberto Gomes Mazzocco

Has achieved the
**Foundation Certificate in IT Service Management
(ITV2F based on ITIL®)**

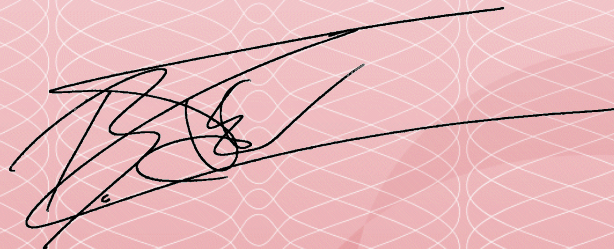
Effective from
10 May 2007

Certificate number
295370.215850

Candidate Number
295370



Peter Hepworth, CEO, AXELOS



drs. Bernd W.E. Taselaar, CEO, EXIN

The validity of this certificate can be checked on www.exin.com/certificate-authentication
This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.